

Angela Duggan

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Summary

User Experience expert specifically working with rich internet, desktop, and mobile applications. Extensive visual and interaction design experience. Leadership and mentoring experience.

Experience

Lead Experience Architect, NTT Data Inc

April 2015-present

- Created the UX practice for the company from the ground up.
- Created companywide product style guide.
- Researched existing products and collected data regarding customer use cases, product features and customer wish-list from marketing, sales, support and product management.
- Created main personas across all products.
- Lead HTML5 development team.
- Used Agile methodology and was scrum master for HTML5 development team.
- Created scenario documents, use case documents, flow diagrams, wireframes and visual designs for different products.

Lead Experience Architect, NTT Data Inc

August 2003-April 2015

- Participated in several RIA and mobile projects for a major Fortune 500 financial services company.
- Completed contextual research, user interface design, visual design and interaction design. Took the visual and user experience feedback and designed technical requirements.
- Daily, consistent contact with the client, including travel to client site.
- Worked with both local and remote teams.
- Worked on projects that adopted both the Waterfall and Agile methodologies.
- Involved with many client innovation initiatives.
- Created asset boards and front-end production code using HTML, CSS and LESS.

Volunteer web specialist, EC German Shepherd Rescue

March 2010 – May 2010

- Re-branded, designed and developed the East Coast German Shepherd Rescue website with extensive CSS and HTML with JavaScript and PHP.
- Set up a blog, twitter account and facebook page. Updating the tweets and blog automatically update the website.
- Pull all adoptable dog information from the Petfinder database using the Petfinder API with PHP.

Volunteer web developer, Nova Scotia SPCA

May 2008 – August 2009

- Designed and developed NS SPCA and Metro SPCA shelter websites in HTML with Javascript and extensive CSS.
- Designed and created the Nova Scotia SPCA E-Newsletter using HTML.

Web developer, Canadian Public Relations Society

February 2007 – September 2007

- Designed and developed the 2008 CPRS conference website using HTML with JavaScript and CSS.

Volunteer web developer, World Jr Hockey Association

December 2002 – January 2003

- Worked in a fast-paced environment with a team of volunteers to update the Hockey Canada website during the World Jr. Hockey tournament. Most of the work consisted of filling in Dreamweaver templates, making images for new stories using Photoshop, and uploading files via FTP to the live site.

Education

Certificate in Supervisory Development, SMU

May 2014 – June 2015 (expected)

- Focused on skills and knowledge for all ten areas of responsibility for any supervisor.
- Equips the student for his/her many roles; motivating, coaching, delegating, problem-solving and communicating.

Certificate in Digital Media, NSCAD

May 2009 – July 2011

- Adobe Illustrator CS5.
- Digital Page Layout: Adobe InDesign CS4.
- Digital Imaging: Adobe Photoshop CS4.

Information Technology – Internet Concentration, NSCC

September 2001 – June 2003

- Diploma with honours.
- Highest Achievement award.

Skills

- Adobe Creative Cloud
- Creating use case documents, flows and wireframes
- Agile and Waterfall project management methodologies
- Creating style guides for development team use
- Excellent problem solving and interpersonal skills
- Ability to work well without a lot of instruction
- Working well in a team environment
- Ability to pay close attention to detail
- Positive attitude toward change and learning
- Ability to work efficiently individually and as part of a team
- Adapting quickly to new programs and environments
- Using CSS/LESS and HTML

Interests

Travel, Film, Fashion, Pet care, Animal rescue

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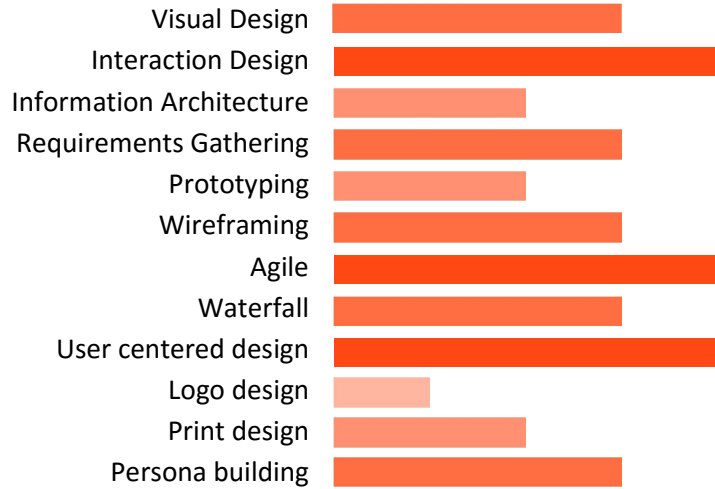
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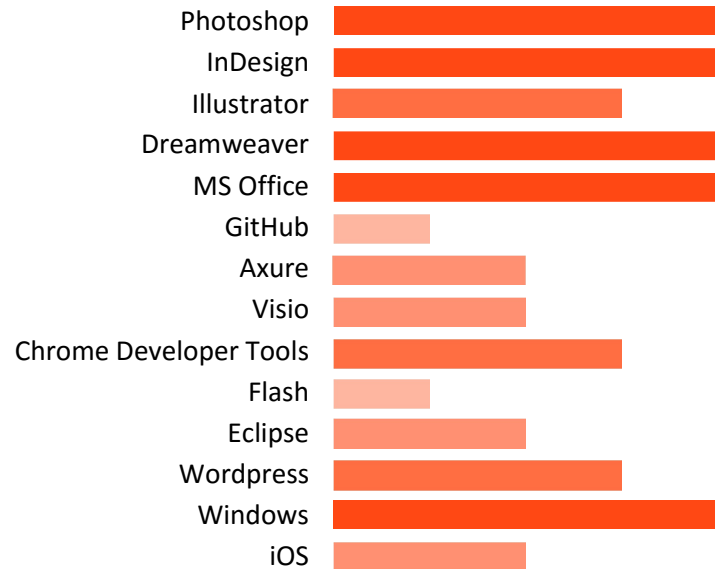
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Skills Matrix

Technical



Application



Code

